



817-424-3668

**How Are We Doing?** Please take a few minutes to fill out this survey on the timeliness and quality of the service you received today. Academy Foot & Ankle Specialists welcomes your feedback and your answers will be kept confidential. Thank you for your participation. With your help we strive to provide quality patient service and care.

**General Information**

**How would you rate the service you received?**  Outstanding  Good  Some issues  Poor

**How easy was it to make an appointment?**  Very easy  Average  Very difficult

**Was the person who scheduled your appointment courteous and helpful?**

Outstanding  Good  Some issues

**How would you rate the courtesy of the staff at the reception desk?**

Very courteous  Average  Rude

**How long did you wait beyond your scheduled appointment time?**

0-15 minutes  15-20 minutes  20-40 minutes  more than 40 minutes

**How would you rate the nurse who helped you?**  Very courteous  Average  Rude

**Did the nurse respond to your requests within a reasonable period?**

Yes  No Comments: \_\_\_\_\_

**The Doctor or Physical Therapist**

**Were you able to see the doctor of your choice?**  Yes  No  N/A

**Which doctor did you see?**  Dr. Marciano  Dr. Amelung  Dr. Legel  Physical Therapist

**How would you rate your doctor?**  Outstanding  Good  Some issues  Poor

**Please rate the clarity of the doctor's explanation of your condition and treatment options:**

Outstanding  Good  Some issues  Poor Comments:

**Were your questions answered to your satisfaction?**  Yes  No  N/A

**Would you recommend this facility and its staff to your family and friends?**  Yes  No

Comments:

Please list any areas in which our service could be improved.

**Please share any additional comments.**

**Personal Information**

Name:

Telephone:

Email:

**Would you like someone to contact you regarding your responses on this survey?**  Yes  No

Thank you for taking the time to fill out our survey. We rely on your feedback to help us improve our services. Your input is greatly appreciated.